Cancelling your DISCO subscription

Last Modified on 10/10/2025 11:16 am PDT

We're sorry to see you go

Before cancelling, please feel free to contact our Support team if there's anything we can assist you with to improve your DISCO experience.

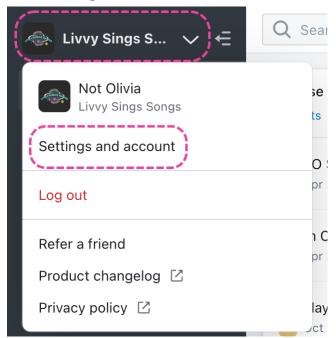
If you'd rather make changes to your subscription, check out this article.

Step-by-step: Cancelling your subscription

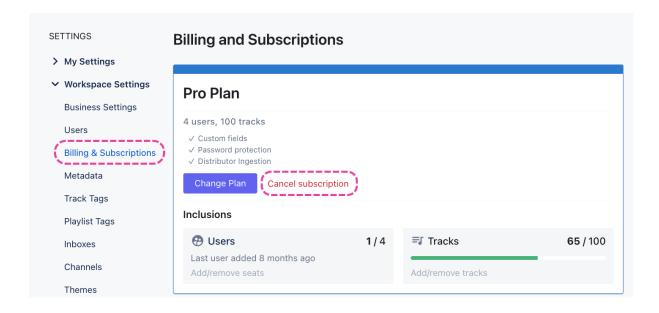
IMPORTANT: We are currently updating our billing infrastructure, and as a result of this, self-serve cancellation is temporarily disabled. To cancel your subscription, follow Steps 1-4 below. After Step 4, a chat window will open. Please follow the prompts and one of our Support agents will assist you with cancelling your subscription as soon as possible.

The following steps are applicable to users on our **Artist**, **Plus**, and **Pro** plans. Users on our **Enterprise** plans must contact us for assistance.

- 1. In the top-left corner of your DISCO, click on your DISCO Business Name to open the menu.
- 2. Select Settings and Account.



- 3. Under Workspace Settings, select Billing & Subscriptions.
- 4. Click the Cancel subscription button.



IMPORTANT: After Step 4, a chat window will open. Please follow the prompts and one of our Support agents will assist you with cancelling your subscription as soon as possible.

5. A confirmation window will appear. If you're sure, click the **Proceed to cancellation** button.

Are you sure you want to cancel?

By cancelling, after you will lose access to all tracks and all of the content saved to your DISCO account.

Please download any files you require prior to .

You can also change your plan

Proceed to cancellation

6. Select a reason for the cancellation. Then click the **Cancel subscription** button.

