Cancelling your DISCO subscription

Last Modified on 06/18/2025 11:40 am PDT

We're sorry to see you go 🕾

Before cancelling, please feel free to contact our Support team if there's anything we can assist you with to improve your DISCO experience.

If you'd rather make changes to your subscription, check out this article.

Step-by-step: Cancelling your subscription

The following steps are applicable to users on our **Artist**, **Plus**, and **Pro** plans. Users on our **Enterprise** plans must contact us for assistance.

- 1. In the top-left corner of your DISCO, click on your DISCO Business Name to open the menu.
- 2. Select Settings and Account.



- 3. Under Workspace Settings, select Billing & Subscriptions.
- 4. Click the **Cancel subscription** button.

SETTINGS	Billing and Subscriptions			
> My Settings				
 Workspace Settings 	Pro Plan			
Business Settings	TIOTIAN			
Users	4 users, 100 tracks			
	✓ Custom fields			
Billing & Subscriptions	✓ Distributor Ingestion			
Metadata	Change Plan Cancel subscription			
Track Tags				
Playlist Tags	Inclusions			
Inboxes	😯 Users	1/4	≡ J Tracks	65 / 100
Channels	Last user added 8 months ago		Add/ramous tracks	
Themes	Audremove seats		Add/remove tracks	

5. A confirmation window will appear. If you're sure, click the **Proceed to cancellation** button.

Are you sure you want to cancel?

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By cancelling, after you will lose access to **all tracks** and all of the content saved to your DISCO account.

Please download any files you require prior to .

You can also change your plan

Proceed to cancellation

6. Select a reason for the cancellation. Then click the **Cancel subscription** button.

Can you let us know why?	×			
Please choose an option:				
I found another service that better suits my needs				
I'm no longer using DISCO				
It's too expensive				
DISCO lacks the features I need				
Prefer not to say				
Other				
Need assistance? Chat with support				
>	Cancel subscription			