# Clearing Local Storage in your web browser

This troubleshooting step can help to clear up intermittent issues when performing actions in DISCO.
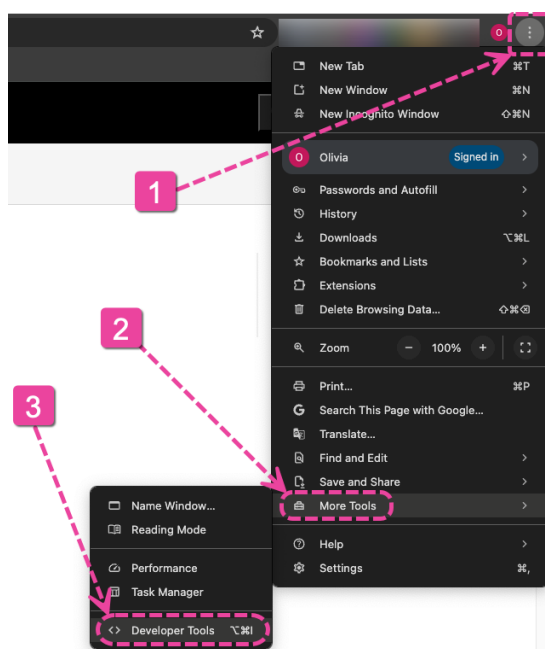
## At a glance

If you experience an issue with saving your work or performing some other action in DISCO, and you see this "Local storage unavailable!" alert, try clearing the local storage on your web browser, and then perform the action again.
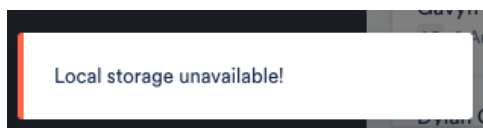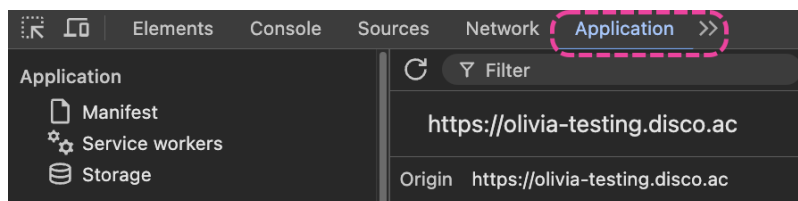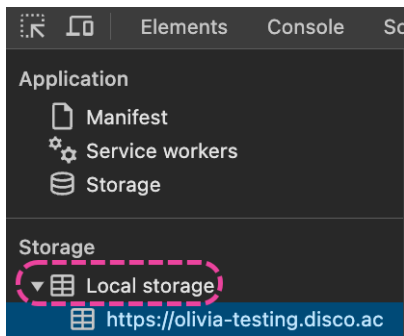


## Instructions for Google Chrome

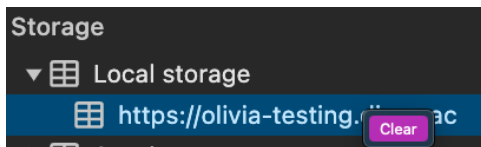1. Open the **Google Chrome Developer Tools Console**.



2. Select the **Application** tab.



3. On the left-side menu, under **Storage**, expand **Local storage**.

4. Right-click on the URL for your DISCO and select **Clear**.



5. Refresh your DISCO and try the action again.

Source: Devolutions Knowledge Base > Clear a browser's local storage > Chrome

## Instructions for other web browsers

Below you will find links to instructions for the following browsers:

- Safari
- Firefox
- Microsoft Edge
- Opera

Source: Devolutions Knowledge Base > Clear a browser's local storage

Be sure to refresh your DISCO after performing these steps.

## Additional Troubleshooting Steps

To prevent this issue from reoccurring, you may want to consider enabling third-party storage from DISCO in your browser as well.