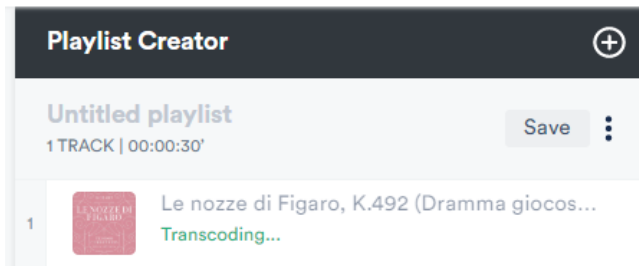


# Tracks are stuck on "Transcoding..." during upload

Last Modified on 03/04/2025 4:04 pm PST

When you upload audio and video files to DISCO in a format other than MP3 and MP4, they will first be transcoded:



For more information on transcoding, [check out this article](#).

The transcoding process is usually pretty quick, but if your upload shows this message for *more than five minutes*:

- Try refreshing your browser
- [Contact our Support team](#) and include the name of the Track



**Note:** If you're uploading a large video file, transcoding may take a bit longer than five minutes.